

Mandot Securities Privacy Policy

Mandot Securities Private Limited, a company registered at 217, Silver Sanchora Castle, 7 RNT Marg, Indore, Madhya Pradesh – 452001. Mandot Securities owns and operates the website www.mandotsecurities.com and the mobile application 'Mandot Plus' (collectively referred to as the "Platform").

This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you use our Platform and Services. By accessing the Platform and/or using our Services, you accept and agree to the terms of this Privacy Policy.

Information Collection and Use

We collect personal information to provide and improve our Services. The information collected includes but is not limited to:

- Login credentials and identifiable information provided by you.
- Correspondence (emails, letters, feedback, etc.) to resolve disputes, provide support, and improve our Services.

You consent to the collection, storage, processing, and sharing of your personal information with third parties (e.g., entities registered under applicable laws, SEBI, NSE, BSE, etc.) for processing transactions and other purposes outlined in this Policy.

Log Data

In case of errors or other events while using the Platform, we collect log data such as:

- Device Internet Protocol (IP) address
- Device name and operating system version
- Configuration of the app
- Date and time of use
- Usage statistics

Cookies

Our Service does not explicitly use cookies. However, third-party code and libraries integrated into the Platform may use cookies to improve their services. You can choose to accept or refuse cookies; however, refusing cookies may limit certain features of the Service.

Service Providers

We may employ third-party companies and individuals for tasks such as:

- Service facilitation
- Service delivery on our behalf

- Analysis of service usage

These third parties may access your personal information but are obligated to use it solely for the assigned tasks and maintain confidentiality.

Security

We prioritize the security of your personal information and employ commercially acceptable means to protect it. However, no method of transmission over the Internet or electronic storage is entirely secure. You agree to notify us immediately in case of unauthorized access or security breaches related to your account.

Links to Other Sites

The Platform may contain links to external websites. We are not responsible for their privacy policies or practices. Please review their privacy policies before sharing any information.

Children's Privacy

Our Services are not directed to children under 13. If we discover personal information from a child under 13, we will delete it immediately. Parents or guardians should contact us if they suspect a child has provided such information so that we will be able to do the necessary actions.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be effective immediately upon posting. Continued use of the Platform indicates your acceptance of the revised policy. This policy is effected as of 2025-01-09

Contact Us

For any queries, please contact us:

- Email: service@mandotsecurities.com
- Phone: 0731-662-0005